



Drake University

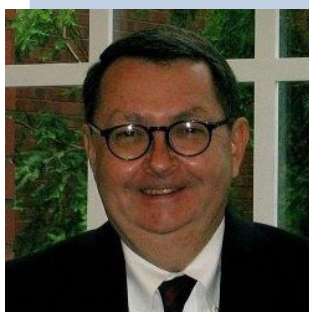
Cowles Library

Annual Report 2016-2017

Knowledge

From the Dean

The faculty and staff of Cowles Library are pleased to provide the Drake Community with our annual report. More than ever, Cowles Library is undertaking significant changes and initiatives to add quality to information resources and services.



During the past year, there has been considerable progress on implementing a number of significant initiatives. These developments embody new technologies for access and discovery, new scholarly resources for extending the boundaries of learning, and connecting it all, new approaches to forging partnerships and collaborations both internal and external to the institution.

Some of the highlights include high-profile community outreach; new links to students, groups, faculty and the broader community; the first full year of operation of the new advanced discovery/catalog system; and continued collaboration in the state.

I continue to be proud of that fact that as an organization we have not just managed change — but have developed successful processes and techniques for driving the change. Our approach to strategy development, implementation of initiatives, best practice, resource allocation, and communication and collaboration have given us the tools to be innovative, if not entrepreneurial, in approach.

And on a personal note, my future role as a member of the Drake community will be changing in July 2018. At that point, Cowles Library will have a new Dean, and I will be taking a long anticipated sabbatical and return for a time as practicing librarian and teacher. I have every confidence that Drake will continue to have an outstanding librarian to continue to develop this wonderful asset of Drake's.

The future is now at Cowles Library!

Rod Henshaw
Dean

Collaborations and Partnerships

Central Iowa Collaborative Collections Initiative (CI-CCI)

On July 7, 2017 the six CI-CCI schools met at Cowles Library for their annual Planning Summit. We reviewed 2016 goals including interlibrary delivery via the courier (Mobius), shared collection development, and improved discovery of our collections.

The major publishers used by the group were: Routledge, Oxford, Cambridge, Gale, and Palgrave Macmillan. We discussed pursuing an approval plan with one or more of these publishers, and are currently working toward that with Oxford University Press. This plan, when implemented, will allow all six schools to have unlimited access to each Oxford University Press e-book purchased by one of the schools.

Discussion focused around common challenges and how CI-CCI could impact those challenges. One of these challenges is keeping current with faculty library usage patterns. To address this, the group agreed to pursue a shared national faculty survey (Ithaka Survey). The group discussed sharing expertise, training, staff (for particular projects), and pursuing grant funding.

CI-CCI 2018 goals

- Adding additional members
- Recording retention commitments with OCLC
- Further developing group purchasing activities (collaborative collection development)
- Print journal retention
- Shared assessment (jointly doing the Ithaka faculty survey in fall 2018)
- Marketing CI-CCI
- Exploring shared offsite storage

Iowa Academic Library Alliance

The Iowa Academic Library Alliance entered its second year of existence. The cooperative is comprised of 50 public and private academic libraries that have formed to advance the sharing of services and resources. The Alliance took a major step forward this year, with a joint project conducted with the State Library of Iowa.

Knowledge

Together these two entities negotiated a new statewide database package. This package greatly expanded the scope of available information resources, and will assist with the management of costs over the next several years. This package standardizes access for all users of school, public and academic libraries. In addition, the Alliance continued and expanded its statewide delivery courier system, which provides for rapid delivery of interlibrary loan items. The Alliance is chaired by Cowles Library Dean Rod Henshaw.

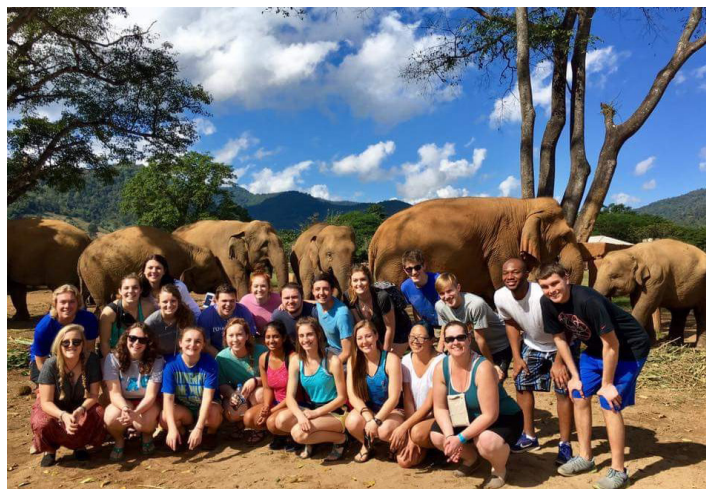
Two Rivers Alma Collaborative (TRAC)

Following the library's migration to Alma, a new library management and discovery platform in 2016, Cowles Library entered a partnership with other Iowa and Nebraska academic libraries. One of the major goals of the Two Rivers Alma Collaborative (TRAC) is for partner libraries to open most of their print collections to each other's constituents, allowing for easier discovery and expanded borrowing of materials.

TRAC achieved the bulk of this goal over the summer, and Drake students, faculty, and staff are now able to use SuperSearch to search for and check out books from all partner libraries (see sidebar for the list of partners). Drake users may also walk in to any TRAC partner library and check out print material using their Drake ID. The default loan period for TRAC checkouts is 90 days. This service is limited to current Drake faculty, staff, and students, and the focus is on print materials only (primarily books). Online articles and e-books are not part of this service. Which materials are not allowed for checkout depends upon the partner library, but typically special collections, media (videos and music), items on reserve, and print journals are excluded from this service.

TRAC Partner Libraries

Grand View University Library
Hawkeye Community College Library
Iowa State University - Parks Library
St. Ambrose University Library
University of Iowa - Main Library
University of Northern Iowa - Rod Library
Wartburg College - Vogel Library



Carrie Dunham-LaGree (front row, far right), led a January term study-abroad course to Thailand.

Tenure Appointment

Carrie Dunham-LaGree was given tenure and promoted to Associate Professor of Librarianship in May 2017. She came to Cowles Library in 2011 as the Librarian for Digital Literacy and General Education. Shortly thereafter (2013) she became the Campus Coordinator for Information Literacy, a title she still holds.

Carrie is an accomplished instructor who teaches courses on a wide variety of topics, ranging from Documentary Films to a First Year Seminar on "Famous and Almost Famous Women." In January 2017, she led a January term study-abroad course on "Destination Thailand: Research, Exploration and Reflection."

Carrie is also very involved in service work, ranging from the state level to national service. Examples include: Working on the Keynote Speakers Committee for the American College & Research Libraries (ACRL) conference; and supporting the ACRL Women's and Gender Studies Section (WGSS) in a variety of roles. Her University service is also extensive, including serving as the Faculty Senate representative for Cowles, as well as service on the University Curriculum Committee.

Finally, Carrie has made her mark as a writer and presenter; she has presented at the university, state, and national levels, and her publication record includes a stint as book reviewer for *Resources for College Libraries*.

Community



Archives and Athletics

University Archives and Special Collections celebrated the opening of the **Paul F. Morrison Athletics Collection** in July with an Archives Open House. During the past year, Archives staff and student assistants have transferred more than 100 boxes of materials from the Athletic Department to the Archives. A new bay of high density shelving was installed to accommodate the new accession. The collection chronicles the history of Drake athletics as preserved by **Paul “Mr. Drake” Morrison**. In addition to paper files on teams and athletes, it includes newspaper clippings, photographs, film, and physical artifacts. The open house included tours of the facility, a display of items from the collection, and root beer floats in honor of Morrison’s 100th birthday. Items from the collection were also on display during Morrison’s 100th Birthday celebration at the Knapp Center.

In addition to preserving the collection in a climate controlled environment and expanding access to researchers, the collaboration between Archives and Athletics has led to two exhibits in the Collier Heritage Room. The first, “Fights Like a Bulldog for Victory,” chronicled the history of Drake football. It presented visitors with a time capsule of classic Drake football memorabilia including ticket stubs, programs, photographs, letter jackets, and game balls. The second exhibit, “Racing Through Time” contained items related to the rich history and tradition of the Drake Relays. It included features on the directors, famous faces, hometown favorites, and traditions.

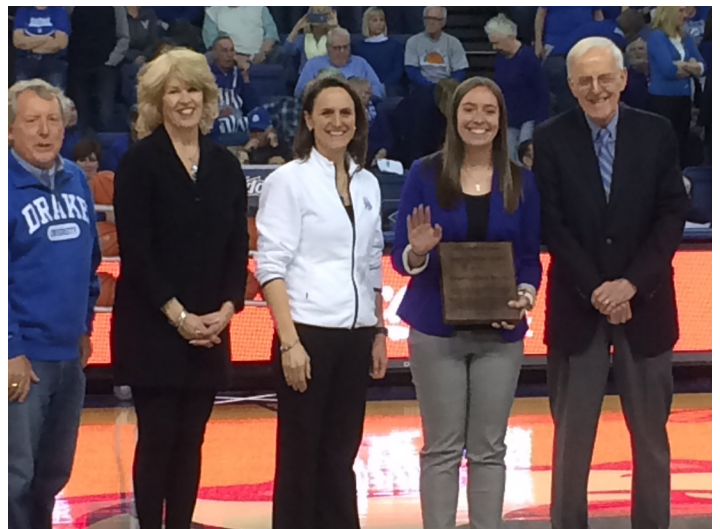
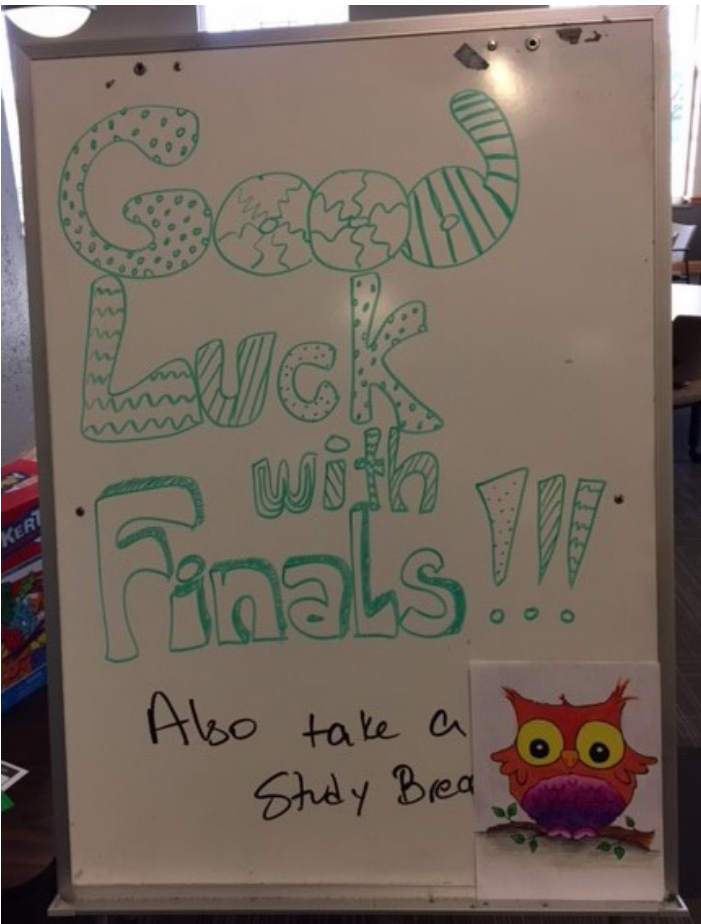
The project and exhibits supplement a Drake Athletics campaign called “The Year of the Fan” honoring Morrison.



Community



STEM Librarian Dan Chibnall has been volunteering at the Drake Adult Literacy Center since spring 2016. Dan has helped Nancy Diaz learn English, including pronunciation and reading. *Photo credit: The Des Moines Register*



Hope Bibens, University and Political Papers Archivist and Assistant Professor of Librarianship, was awarded the Donald V. Adams Spirit of Drake Award by the Drake Athletic Department.

Finals Week

Campus Engagement Librarian Sam Becker created a brain break station with games, craft materials, Legos and other toys for students to take a break during Finals Week. Students could also write Post-It notes of encouragement on the white boards in the library's after-hours area.

Learning

New Resources

A multi-month RFP process culminated in a contract being offered to several database vendors. The RFP was an unprecedented joint effort between the State Library, the State's regent institutions, community colleges, and private academic libraries. The benefit of this group working together was a large combined FTE which allowed for favorable pricing for the group. This group effort has provided for access to a multitude of databases in a wide variety of subject areas.

The major components of the database package are as follows:

- Gale database package (consisting of 12 different databases, including a multidisciplinary academic and popular journal database, a business database, health databases, a newspaper/newswire database, etc.)
- Credo Reference – Suite of Reference books in multiple subject areas
- Transparent Language Online – Online language-learning database offering more than 90 languages
- Chiltons Library – Database pertaining to vehicle maintenance and repair
- Ability to purchase suite of additional databases (Gale Access Program) at greatly reduced price. Many of these feature Gale's popular "In Context" delivery of content, which brings together topical overviews and different types of resources ranging from scholarly journals, newspaper articles, and videos.

Database Usage 2016-2017	Full-text uses
1. Academic Search Complete	33,862
2. Dynamed	29,686
3. Education Source	17,297
4. JSTOR	16,866
5. AccessPharmacy	15,820
6. Business Source Complete	13,746
7. Corporate ResourceNET	7,163
8. ERIC	7,060
9. PsycARTICLES	6,816
10. Medline	6,517

Instructional Achievements

With the addition of several library faculty that have both instructional backgrounds and assignments, Cowles is increasingly a "teaching library." Almost all of the library's course offerings satisfy one (or more) requirements of the Drake curriculum (i.e., Drake's General Education for undergraduates). In that context, a wide array of subject matter and approaches were represented in the past year, from a travel course to Thailand, to a computing ethics course for data analytics majors.

This level of direct involvement with the curriculum, both by offering courses and by serving on the committees that assess and propose reforms to the Drake curriculum, sets the Drake library faculty apart from its peers. All library faculty have some instructional assignments, and it is this direct involvement in the classroom experience that helps refresh and inform our planning efforts for the future. It has also resulted in greater involvement with support areas such as student success; the writing lab, science and math tutors, and the speaking center all have facilities within Cowles that have stemmed from this high level of curricular engagement.

Top 5 Ebooks 2016-2017	Uses
1. Pharmacotherapy Principles and Practice, 4e	47,979
2. NAPLEX Review Guide, 2e	5,432
3. Top 200 Drugs Challenge	2,036
4. Patient-Centered Care for Pharmacists	2,034
5. Goodman & Gilman's: The Pharmacological Basis of Therapeutics, 12e	1,185

Top 5 Journals 2016-2017	Uses
1. Chronicle of Higher Education	18,798
2. New England Journal of Medicine	3,832
3. JAMA	2,375
4. Nature	2,000
Harvard Business Review	1,283

Learning



FYS Info Lit Project

In Fall 2016, six faculty participated in the FYS information literacy project. Each FYS sectioned partnered with two librarians to work with the course throughout the fall semester. This project, now in its sixth year, included pre- and post-assessment of students' information literacy skills. Librarians report enjoying the ability to work more closely and more deeply with students in their first semester of college. FYS continues to be an information literacy focus for the library and comprises a majority of our one shot library sessions. In Fall 2016, there were 42 FYS sections. Thirty-seven (88%) of those classes had at least one library session. Ten (24%) of those classes had more than one library session.

Library Course Update

In the 2016-2017 academic year, Cowles faculty taught 10 credit-bearing courses:

- Two first-year seminars
- Three sections of LIBR 046: Information Literacy
- One section of LIBR 042 Information Literacy: Key to Community and Experiential Learning as part of the Engaged Citizen Corps program
- The library's first international travel seminar, LIBR 066 Destination Thailand: Research, Exploration, and Reflection
- A new J-term course highlighting the Archives, LIBR 052 Secrets of the Vault: An Introduction to Archival Methods and Services
- A computer ethics course required for Data Analytics majors
- A new three-credit independent study, LIBR 190, for senior Brenna Cox, to gain experience working in the library. Brenna began her graduate degree at the University of Denver in fall 2017.

Professional Accomplishments

Sam Becker, Campus Engagement Librarian

- Co-presented *Leading Horses to Water: Constructing Courses to Get Students to Drink* with Dan Chibnall and Carrie Dunham-LaGree at LOEX and Iowa ACRL.
- Presented *Swiping Right: Using Modern Romance to Examine Academic Privilege and Participation in Research Conversations* at ALA Annual pre-conference.
- Book chapter accepted: ACRL Inspiring Motivation: *Using groups to inspire student motivation and agency.*
- Serves on the Drake University Violence prevention planning committee; CREW scholar selection committee; and Community Engaged Learning Corps selection committee
- Serves on the Iowa ACRL Committee on diversity and inclusion

Hope Bibens, University and Political Papers Archivist and Assistant Professor of Librarianship

- Received the Donald V. Adams Spirit of Drake Award from the Drake Athletic Department
- Elected to the Steering Committee of the Society of American Archivists Congressional Papers Roundtable
- Presented on two panels at the Society of American Archivists Annual Meeting in Atlanta, Georgia in August 2016: *Collaboration: Repositories and Academic Units* and *Working With a New Audience to Secure Members' Electronic Records.*
- Collaborated to write an article, *Congress Constructs the Great Society Through Conflict and Compromise*, that will appear in the 2018 National History Day Themebook.
- Presented on the panel *Researchers, Teachers, Oh My!* at the Association of Centers for the Study of Congress Annual Meeting at the Library of Congress in May 2017.

Dan Chibnall, STEM Librarian

- Co-presented *Leading Horses to Water: Constructing Courses to Get Students to Drink* with Sam Becker and Carrie Dunham-LaGree at LOEX and Iowa ACRL
- Serves on the ILA Executive Board and the Professional Development committee of Iowa ACRL

Learning

- Serves on ACRL/STS Conference Program Planning Committee for ALA 2018, and the LIRT Conference Program Committee for ALA 2018
- Article accepted for Science Scope entitled *Astronomy that Makes Sense: Helping students hear and feel the cosmos* with co-authors Jesse Wilcox and Sarah Willeford.
- Co-presented a session entitled *Astronomy that Makes Sense: Helping students hear and feel the cosmos* with Jesse Wilcox at the Iowa Elements of STEM conference at DMACC-Ankeny.

Carrie Dunham-LaGree, Campus Coordinator of Instruction Information Literacy, Librarian for Digital Literacy and General Education

- Co-presented *Leading Horses to Water: Constructing Courses to Get Students to Drink* with Sam Becker and Dan Chibnall at LOEX and Iowa ACRL.
- Serves on ACRL 2017 Keynote Speakers Committee; ACRL Professional Development Committee; ACRL Women's and Gender Section (WGSS): Conference Planning Committee, Publications Committee, Research Committee, and Executive Committee
- Serves on the Iowa ACRL Executives Committee; and Professional Development Committee, Chair
- Serves on Drake University's Faculty Senate Exec, Faculty Senate, University Curriculum Committee, Ad Hoc General Education Working Group, ITS Classroom Technology Faculty Collaboration Team

Bruce Gilbert, Director of Library Instruction

- Co-presented *Open Educational Resources And Libraries: Promotion & Support* with Kate Hess and Ericka Raber at Iowa Library Association.
- Serves on Drake University's Benefits Committee
- Serves on All Iowa Reads Committee; Iowa ACRL, Spring Conference 2018 Committee

Rod Henshaw, Dean

- Serves as chair of the Iowa Academic Library Alliance
- Appointed to State Library of Iowa Advisory Board
- Serves on the Governor's Committee on World War I Centennial
- Serves on Central Iowa Collaborative Committee on Assessment

Marcia Keyser, Interlibrary Loan and Instruction Librarian

- Member of the Copyright Education Committee of the Office of Information Technology Policy of ALA.

Teri Koch, Collection Development Librarian

- Co-presented *Central Iowa Collaborative Collections Initiative Survey* with Andrew Welch at the Print Archives Network of the American Library Association Annual Meeting.
- Co-published the article, *Monograph Validation Strategies in Shared Print Programs: Variations and Value in Collaborative Librarianship* with Andrew Welch.
- Serves on Drake University's Faculty Senate and Senate Budget Committee.
- Serves on the Central Iowa Collaborative Collections (CI-CCI) Leadership team
- Serves on LYRASIS Academic Library Advisory Committee.

Laura Krossner, Electronic Resources Manager

- Won the first-ever Sherrie Kristin Memorial Scholarship, which extends access to the ELUNA Annual Meeting.

Priya Shenoy, Pharmacy/Science Librarian

- Chaired the Hospitality Committee for the Joint Meeting of the Midwest and MidContinental Chapters of the Medical Library Association (MLA) 2016 meeting.
- Serves on the Drake Curriculum Analysis Committee (DCAC).

Andrew Welch, Librarian for Discovery Services & Technology

- Co-presented *Central Iowa Collaborative Collections Initiative Survey* with Teri Koch at the Print Archives Network of the American Library Association Annual Meeting.
- Co-published the article, *Monograph Validation Strategies in Shared Print Programs: Variations and Value in Collaborative Librarianship* with Teri Koch.
- Participating in the Drake Leadership Development Program, a series of workshops designed to cultivate leadership skills.